

SCIC IRT *DACIA* train no. 346/347 Bucharest – Vienna

Special Conditions of International Carriage (SCIC) applicable for passengers that hold travel cards with reservation included (IRT), used at the *Dacia`* train no. 346/347 Valid from 11.12.2016

SERVICES

The „Dacia” train no. 346/347 will circulate daily during the timetable plan 2016/2017. In the „Dacia” train no. 346/347, seats are available at the coach class (1-st and 2-nd class), at the berth car (Bc4 and Bc6) and at the sleeping car (T3, Double, Single).

TARIFFS

Tariffs at the global prices are set for traffic routes, charging being symmetric, and applies for both travels on the Romania / Hungary - Austria route and on the Austria - Hungary / Romania route.

CATEGORIES OF PASSENGERS / Appellation of tariffs

Children

Children under 4 years old travel free.

If a separate seat is requested, additional charge for child will be paid.

On train, people with children must provide proof of their age, based on a document.

Round-trip journey

Travel cards are issued only for individual round-trip journey.

Remark: in train, the control staff will ask to check both travel cards.

NRT/PASS

Apply to persons owning an origin - destination ticket (NRT, Special City Star - Germany Muenchen, RailPlus, etc.) that covers the whole journey.

Apply to all customers owning valid passes throughout the journey (Inter Rail Global Pass, Eurail Global Pass, etc). Owners of the valid passes only for a part of the journey (InterRail Austria Pass, Eurail Austria Pass, etc.), must have in addition the NRT travel cards for the uncovered journey by the Pass.

FIP

Apply to persons owning coupons / FIP permit valid throughout the journey and those who are traveling for work purposes and those who own FIP coupons (FIP 100%) valid throughout the journey and for those who are traveling in personal interest.

The owners of the FIP book (FIP 50%) must also have the appropriate NRT travel card.

SMART

Can be bought usually with 3 days in advance train departs and issued for both 2-nd class and berth car with 6 beds.

Additional discounts for children and dogs are not granted.

The offer is subject to quota seats / limited number of seats.

Is issued with departure from any station of Dacia`s train on CFR route and arrival in Vienna or departing from Vienna and arrival in any station of Dacia`s train on CFR route.

The SMART Offer prohibits changing of the class (Eg.: from class wagon to berth car /sleeping car, from berth car to sleeping car, etc).

Groups

For carriage of passengers in groups shall apply the SCIC-NRT provisions.

Carriage of dogs

For carriage of dogs shall apply the SCIC-NRT provisions.

Carriage at the sleeping-car single

For a journey in the sleeping-car, Single range, with other card than the one of the global price, travel cards (NRT, PASS, FIP), 1st class, are required.

EXCHANGE / REFUND

An exchange is considered as a refund and as a new issuance.

Switching from coach class to berth-car or sleeping-car

Passengers who have booking at the coach class, on the route with departure/ arrival from / to Vienna, except the SMART Tickets offer, subject to availability of places, may be accepted both at the sleeping-cars and berth-cars, with paying the bed supplements in train, accordance with the tariffs of SCIC NT: T3=28€, D=42€, S=98€, Bc4=20€, Bc6=13,4€.

Seat sale in train at the berth-car and sleeping-car

Passengers without reservation, NRT ticket holders, NRT, InterRail, Eurail, offers etc., who want to travel on the route with departure / arrival from / to Vienna, can be accepted at the sleeping-cars and berth-cars, with paying in train the supplements, as follows: T3=38€, D=52€, S=108€, Bc4=30€, Bc6=23,4€.

If the travel cancellation, the IRT ticket must be canceled in the electronic reservation system (the seat shall be mandatory released in the sale system). On the unused IRT ticket will be applied the visa of inactivity and the ticket will be canceled by diagonal lines on the front of the ticket.

Mention of inactivity`viza will be filled with date, hour, signature and stamp of the office.

Handling the applications for refunds shall be made by the issuing company.

Refund of a IRT ticket is subject to the following conditions:

Product name	Refund terms
Adult Child Round-trip NRT/PASS FIP	90% until the Z-1 50% until the Z (before the departure time of the train) Minimum 3 euros will be retained
SMART	not be refunded

Note: Z = the train`s departure day

The partial repayment is excluded.

Once the train leaves the refund is not permitted.

When the journey becomes impossible to performed, due to railway reasons, (strikes, cancellations of trains, missed connections, etc.), all tickets will be refunded in full, following a request addressed to the issuing company, but no later than 1 month after the canceled trip.

The refund request for an IRT ticket, subject to a manual handling refund, is accepted no later than 1 month after the departure of the train.

IMPAIRMENT, LOSS OR THEFT

In case of impairment, loss or theft of the travel card , it does not replace nor be refunded.