

Conditions for registration of companies as „authorized distributor” to sell „CFR online tickets” for and on behalf of SNTFC „CFR Călători” SA

1. Railway tickets in domestic traffic can be purchased through „CFR Online tickets” service by any legal entity.
2. Companies wishing to become a “registered distributor” and to receive the commission granted for the sale of CFR online tickets in domestic traffic, must submit the necessary documentation to SNTFC CFR Călători SA, according to the provisions of section 3 below.
3. For the registration as „authorized distributor” of the service „CFR Online tickets”, the requesting company must send a **formal request** at bileteonline@cfrcalatori.ro, along with a scanned copy of the **Registration certificate**.
4. Within maximum 10 working days from the submission of the documentation by the companies, in order to conclude the contract, SNTFC CFR Călători SA will send by e-mail the standard contract model to be filled in with the company’s data and forward it by e-mail.
5. The company will fill in its specific identification data from the standard contract (including annexes) and will forward by e-mail in word format to SNTFC CFR Călători SA.
6. After receiving the completed contract, the SNTFC CFR Călători SA management will sign the contract in 2 original copies, which will be sent by post to that company’s headquarters.
7. The company has the obligation to sign the 2 original copies of the contract and to send an original copy of the contract to the SNTFC CFR Călători SA headquarters.
8. Any complaints regarding the non-registration notification as an “authorized distributor” for the service „CFR Online tickets”, shall be submitted at the SNTFC „CFR Călători” SA headquarters within 5 days of receiving the written communication.
9. These complaints will be solved by the SNTFC „CFR Călători” SA Board of Directors, within 30 days from their submission date. The decision of the Board of Directors is final.
10. **Additional information can be requested by phone: +40725503434, from Monday to Thursday, between 9.00 – 15.00 and Friday between 9.00 – 13.00, or by e-mail: bileteonline@cfrcalatori.ro.**