

How to connect / Change password/ Change user data/ Forgot your password

After confirming your account, you can log in and the system will allow you to make online transactions.

1. How to connect?

To use the online sale system, go to **Buy online train tickets** section and click on **Domestic journeys** of the official website of CFR Călători, www.cfrcalatori.ro.



You are redirected to **Buy online train tickets – Domestic journeys** application

To login if you are registered, click on **My account/Log in**, on the blue bar.

To login, fill in **User** and **Password** fields, then click on **Log in**.

2. Change my password

To change your password, go to the main menu and click **My account** => **Change my password** on the blue bar.

The screenshot shows the CFR Calatori website interface. At the top, there is a blue navigation bar with the logo, 'DOMESTIC TRAFFIC', and search options. A user profile dropdown menu is open, displaying contact information and account management options. The main content area is titled 'Itineraries + buy' and includes a search form with fields for 'Departure station', 'Arrival station', and 'Departure date' (set to 09/05/2019). A 'Search' button is visible. To the right, an 'Info' section provides instructions for finding trains and links to 'My train' and 'Departures/arrivals' sections.

The system opens a new window where you must fill in the **old password / new password/ new password confirmation** and click **Change password**.

This screenshot shows the 'Change my password' form on the CFR Calatori website. The form consists of three input fields: 'Old password', 'New password', and 'New password confirmation'. A blue 'Change password' button is located at the bottom of the form. The user profile dropdown menu is open, showing contact information and a note about booking at least 6 hours before departure.

After completing the operation, the system displays an information message like:

My account

Your account has been successfully edited.

3. Change user data

If you want to change your contact information initially chosen to sign up, you can click **My account => Change account information** from the main menu on the blue bar, where you can change **First name / Last name/ Email / Phone number/ Country / Address**.

If the login name is different from the email account, you can choose to merge the login name with the email address and click **I want to merge the login name with my email address**.

Edit my account info

+40731990129 (M-S 8-20)
@bileteonline@cfrcalatori.ro
🕒 You can buy at least 6 hours before departure

First name *

Last name *

User: ...@cfrcalatori.ro

Email *

Phone number *

Country *

Address

I want to receive SMS updates regarding my orders

I would like to receive occasionally promotional offers from CFR Călători by email

Save changes

After verifying new data entered, click on **Save changes** to update you account data. After completing the operation, the system displays an information message like:

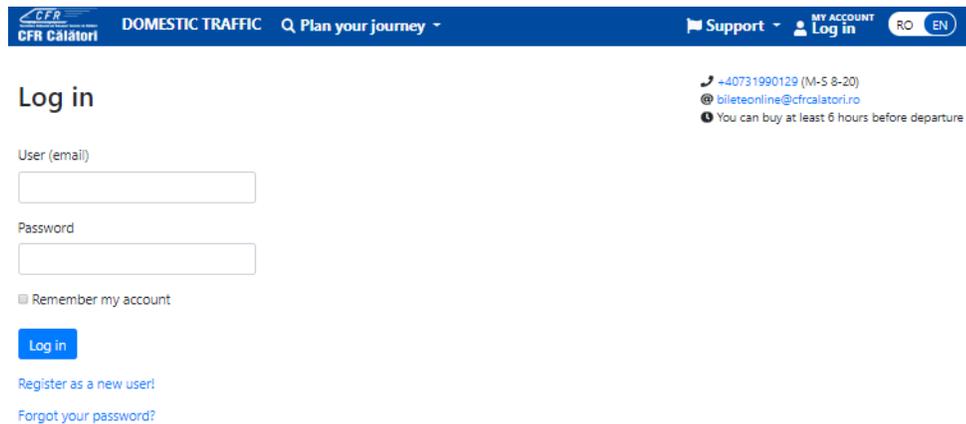
My account

+40731990129 (M-S 8-20)
@bileteonline@cfrcalatori.ro
🕒 You can buy at least 6 hours before departure

Your account has been successfully edited.

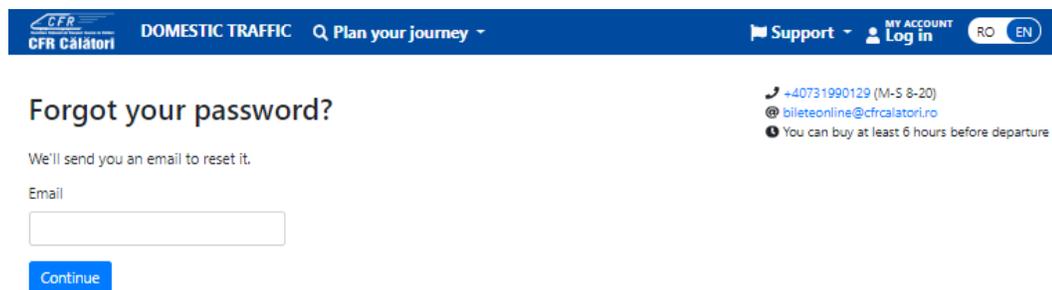
4. Forgot your password?

If you forgot your password, go to the main menu on the blue bar and click on **My account/Log in**.



Select **Forgot your password?** in the login window.

The email address is required to reset the password in the new window. To finish, click on **Continue**.



The user will receive an email from BileteOnLine@cfrcalatori.ro, entitled **Reset your password**.

Reset your password

There is only one step until you can reset the password for your CFR Călători online tickets account.

For the user eliza.andrei@cfrcalatori.ro, click this [link](#) or copy the following address in your browser:
<http://vol-sntfc-prod.xsell.ro/en-GB/Account/ResetPassword?UserName=eliza.andrei@cfrcalatori.ro&Code=4790281b-1f76-4e0b-827d-2c875814f297>

Thank you!



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After clicking the link, you will be transferred to the password reset page, where you will fill in the field **New password / New password confirmation** and click on **Confirm**.

Reset your password

New password

New password confirmation

Confirm

+40731990129 (M-S 8-20)

@bileteonline@cfrcalatori.ro

You can buy at least 6 hours before departure

If the new password meets the minimum security requirements and has been correctly verified, you will receive an email in this respect.

Reset password confirmation

We reset your password successfully. Please [log in](#).

+40731990129 (M-S 8-20)

@bileteonline@cfrcalatori.ro

You can buy at least 6 hours before departure