

## New user registration

To use the online sales system, go to the section **Buy online train tickets** and click on **Domestic journeys** of the official website of CFR Calatori, [www.cfrcalatori.ro](http://www.cfrcalatori.ro).



You are redirected to the application **Buy online train tickets – Domestic journeys**

**Itineraries + buy**

Departure station

Arrival station

Departure date:

**Info**

**Itineraries + buy**  
If you want to find the trains from a station to another, you're on the right page. Type the stations, select the travel date and press "Search".

**My train**  
If you travel on a specific train and you want to find the stopping times in stations or the real-time data (delays), go to this page.

**Departures/arrivals**  
Do you want to find out all the trains coming and going from a specific station? Go to this page.

+40731990129 (M-S 8-20)  
@bileteonline@cfrcalatori.ro  
You can buy at least 6 hours before departure

To create an account or login, if you are registered, click on **My account/Log in**, on the blue bar.

**Log in**

User (email)

Password

Remember my account

[Register as a new user!](#)

[Forgot your password?](#)

+40731990129 (M-S 8-20)  
@bileteonline@cfrcalatori.ro  
You can buy at least 6 hours before departure

If you are registered, fill in the **User** and **Password** fields to log in, then click on **Log in**.

In case you are not registered and you want to create an account, click on „**Register as a new user**” and a new page will open where you will fill in your personal data to create the account.

The screenshot shows the registration page for CFR Călători. At the top, there is a blue navigation bar with the CFR Călători logo, 'DOMESTIC TRAFFIC', a search icon, and 'Plan your journey'. On the right, there are links for 'Support', 'MY ACCOUNT', and 'Log in', along with language options 'RO' and 'EN'. The main heading is 'Register' with a sub-heading 'Create an account and easy buy online tickets'. The form includes fields for 'First name \*', 'Last name \*', 'Email \*', 'Phone number \*', 'Country \*' (with a dropdown menu showing 'Romania'), 'Address', 'Password \*', and 'Password confirmation \*'. Below these are four checkboxes: 'I want to receive SMS updates regarding my orders' (checked), 'I accept the privacy policy \*', 'I accept the terms and conditions \*', and 'I would like to receive occasionally promotional offers from CFR Călători by email' (checked). A blue 'Submit' button is at the bottom.

Fields marked with \* are mandatory.

To be sure you receive your login data, use a valid email address.

The option **I want to receive SMS updates regarding my orders** is preselected.

If not desired, please click on this option to deselect it.

After filling in all fields, before clicking on **Submit**, you must agree to the terms and conditions imposed, respectively with the Privacy Policy and for that you must click on **I accept the terms and conditions / I accept the privacy policy**. If you **DO NOT AGREE** with the terms and conditions of use displayed, respectively with the privacy policy, **DO NOT** continue to register as user.

If you want to receive information about CFR Călători promotional offers, tick the option **I would like to receive occasionally promotional offers from CFR Călători by email**.

Click on **Submit** to finish the operation and the system will display an informational message, like:

The screenshot shows the 'Registration done' confirmation page. It features the heading 'Registration done' and a message: 'Thank you for creating an account at CFR Calatori online tickets. Check your email adress maya1999@gmail.com (inclusiv directorului Spam)'. Below this, there are links for 'Gmail.com', 'Outlook.com', and 'Mail.Yahoo.com'. On the right side, there is a contact information block with a phone number '+40731990129 (M-5 8-20)', an email address 'bileteonline@cfrcalatori.ro', and a note 'You can buy at least 6 hours before departure'. The top navigation bar is identical to the registration form page.

The user will receive an email from [BileteOnLine@cfrcalatori.ro](mailto:BileteOnLine@cfrcalatori.ro) with the subject "**Confirm your CFR Călători online tickets account**". To be able to access your newly created account, you must confirm your account by following the instructions in this email.

### Confirm your CFR Călători online tickets account

There is only one step until you can access your CFR Călători online tickets account. Click this [link](#) or copy the following address in your browser:

<http://vol-sntfc-prod.xsell.ro/en-GB/Account/ConfirmEmail?UserName=calinteodor95@yahoo.com&Code=fb471cc-2f96-4f7c-be1d-bbe7f7a1b09e>

Thank you!

*Prezentul mesaj constituie o informație confidențială și este proprietatea exclusivă a SNTFC CFR Călători SA. Mesajul se adresează numai persoanei fizice sau juridice menționată ca destinatară, precum și altor persoane autorizate să-l primească. Poate conține informații confidențiale. În cazul în care nu sunteți destinatarul menționat, vă aducem la cunoștință că dezvăluirea, copierea, distribuirea sau inițierea unor acțiuni pe baza prezentei informații sunt strict interzise și atrag răspunderea civilă și/sau penală după caz. Dacă ați primit acest mesaj dintr-o eroare, vă rugăm să ne anunțați imediat la [bileteonline@cfrcalatori.ro](mailto:bileteonline@cfrcalatori.ro), și să-l ștergeți apoi din sistemul dvs. SNTFC CFR Călători nu este responsabilă pentru transmiterea corespunzătoare și integrală a informației conținute în acest mesaj și nici pentru eventualele întârzieri în recepționarea acestuia.*

*This message contains confidential information and is the exclusive property of SNTFC CFR Calatori S.A. This message is only for persons or companies mentioned in the recipient and other authorized persons to receive it. It may contain confidential information. In case you are not the recipient, we announce you that any disclosure, copying, distribution or calls in action on the basis of this information is strictly prohibited and will rise to civil liability and / or criminal by case. If you received this message of an error, please inform us immediately at [bileteonline@cfrcalatori.ro](mailto:bileteonline@cfrcalatori.ro), and delete it from your system. SNTFC CFR Calatori is not responsible for the proper and complete transmission of the contained information in this message and not for any delays in receiving it.*

For any clarifications and questions, please contact us:

- by email [BileteOnLine@cfrcalatori.ro](mailto:BileteOnLine@cfrcalatori.ro) – available 24x7
- by phone: 0731990129, available from Monday to Sunday, between 8:00-20:00.